

Company:		Contact Name:		Job Order Number:	
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Providing your details is optional but it will assist us to investigate any possible issues accurately

Were you satisfied with the manner your enquiry/ order was handled from your initial contact with DKM Blue?	Yes / No	Further Comments?
Did you find the communication during the processing of your order satisfactory?	Yes / No	Further Comments?
Were the goods delivered on time?	Yes/ No	Further Comments?
Were your delivery instructions followed?	Yes / No	Further Comments?
Did you receive all the goods ordered? If not, what was missing?	Yes / No	Further Comments?
If there are backorders as part of this order, were you advised prior to receiving your goods?	Yes / No	Further Comments?
Were the goods delivered in good condition and were they what you expected?	Yes / No	Further Comments?
If you purchased through an online store, did you enjoy using the site?	Yes / No	Further Comments?
Was there any part of the fulfillment of this or orders in general through DKM Blue that you would like to see improved? If so, please provide any suggestions on how this may be achieved.	Yes / No	Suggestions?

Thank you for your time! Your valued feedback will assist us to improve our systems and performance to ensure we always supply our valued clients with the very best!

Please fax to (02) 9560 7700 or complete and email to feedback@dkmblue.com

